

## PROMISE OF PRICE

At Oikade, we are committed not only to offering you the best possible shopping experience, but also the most competitive prices.

The Oikade Price Promise guarantees the customers of its online store the possibility of matching a price (price match) of the price they are asked to pay, if before the online purchase of any kind they find the same product in the competition at a cheaper price.

Call us at 2102621610 or email us at [shop@oikade.com.gr](mailto:shop@oikade.com.gr) and we will be happy to assist you.

The Price Promise is governed by the following terms and conditions:

- 1) The price comparison concerns the exact same product (brand, model, technical characteristics).
- 2) The price must be verifiable at the time of purchase and cannot include special offers, volume discounts, personal or subscriptions.
- 3) The final retail price should include all taxes and other charges, excluding shipping costs.
- 4) The Price Promise concerns new products, without defects, which are sold by authorized retailers.
- 5) The competitor must be an approved or licensed supplier and sell through a bona fide website.
- 6) Competition means the respective competitor that has an online store and at least 1 physical store, and in addition is based in Greece. The above conditions must be met cumulatively.

This Price Promise does not apply in the following cases:

- if the lowest price is lower than the cost of the product, following the precedents set in law,
  - if the lowest price is not a retail price,
  - if the lowest price is for the sale of the same product used and not new,
  - if the lowest price occurs during a discount period or relates to exhibition products, products that are part of an offer package, or products obtained through special privileges and / or special agreements with the customer,
  - if the lowest price is obtained from a shop which sells goods in accordance with existing national and Community competition law,
  - if the competing store is consistently discount store.
- 7) No other promotional offer can be used with a price matched product to receive further discount.
  - 8) The price match cannot be applied retroactively after the product has been ordered.

We reserve the right to terminate or amend the terms of the Price Promise at any time by posting notice of such termination or alteration on our website.